

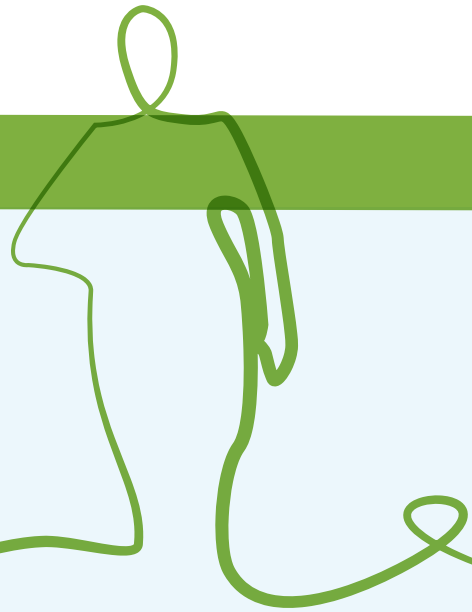


# Positive Body Language: Tips

Help to prevent and resolve conflict by using your body language to:

## Build trust...

1. Make comfortable eye contact
2. Turn towards the person you're communicating with



## Build confidence...

3. Keep a good posture
4. Move your arms away from the centre of your body



## Relieve tension...

5. Relax your face muscles, shoulders and hands
6. Don't forget to smile!

