

INDIVIDUALS NOT RESIDENT IN THE UK



If you want to find a customer's address you can use different sources, for example:

- An official overseas source
- A recognised, well established directory
- A person regulated for money laundering purposes in the country where the person is resident, who confirms that they know the individual lives or works at the overseas address given

If documents are in a foreign language, you must satisfy yourself that they really do prove the customer's identity.

If you have concerns that an identity document may not be genuine, contact the relevant embassy or consulate.